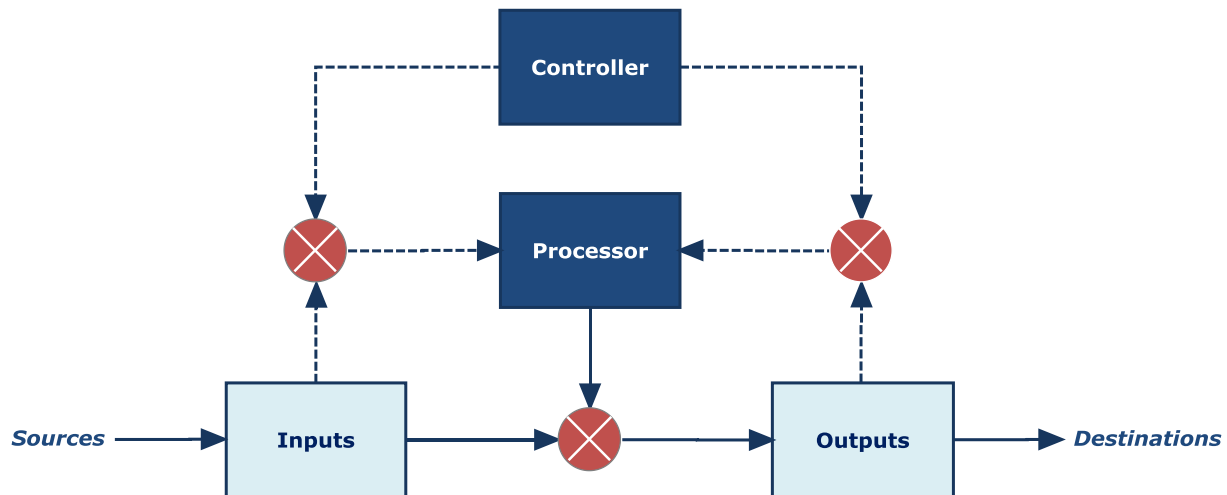


Tools for Knowledge Workers

Work and Work Control Systems



The diagram above depicts a work and work control system. The work is performed by the processor under the watchful eye of the controller which makes sure the inputs are as required, that the interactions between the processor and those inputs are as intended, and that the results of those interactions – the outputs – are also as intended. To make work more productive is to make work and work control systems effective and efficient. If you're wondering why "process" doesn't appear in the diagram, it's because that term actually refers to the interactions between a system's inputs and its processor and those interactions are shown. For more about work and work control systems and the never-ending task of making work more productive, click [here](#).

