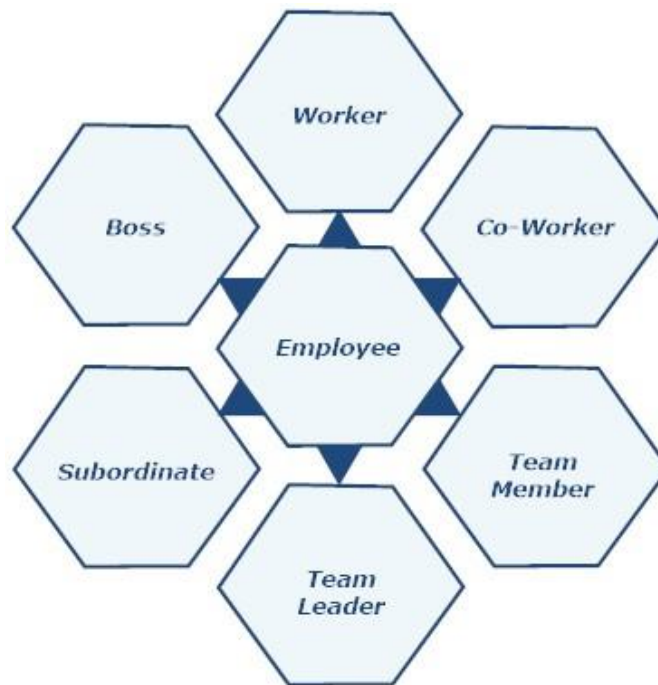


# Tools for Knowledge Workers

## Seven Performance Hats



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As employees, we wear many hats: boss, subordinate, worker, co-worker, team leader, team member and just plain employee. Each of the hats we wear comes with its own set of expectations regarding our performance and each hat requires of us something different. In thinking about our own performance and helping others with theirs, we need to give thought to all the hats, not just “worker” or “boss” or “team member.” For a more in-depth treatment of these seven hats see the [October 2016 Knowledge Workers Column](#) in ISPI’s *PerformanceXpress*.

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